

Unit Outline

HM002: Governance, Safety and Quality in Healthcare

Unit Description:

The unit is designed to highlight knowledge and theory that informs real world practice, theoretical and practical learning about safety and quality in healthcare. It explores clinical governance, quality and safety principles, risk management and the impact of adverse events. The content, contemporary research evidence and discussions throughout this unit enable students to clearly understand the main predictors of adverse outcomes and events in healthcare, including poor teamwork, staff shortages and communication challenges. A root cause analysis allows learning to be applied to real world contexts and for students to draw on their own experiences within health care systems in Australia and internationally.

Unit Learning Outcomes

On successful completion of this unit, students will be able to:

- Critically analyse the emergence of clinical governance within the Australian context and its application for improving patient safety
- Appraise contemporary methods and theoretical approaches used to address risks within health care organisations
- Apply the factors necessary for continuous quality improvement in healthcare
- Evaluate one's own performance and consider the implications for managing quality and safety in the healthcare environment

Sydney Campus

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Brisbane Campus

Level 3, 126 Margaret St
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Unit Summary:

Location	Sydney and Brisbane
Courses and Total Credit Points Required for Completion	Graduate Certificate in Health management (24 Credit Points); Graduate Diploma in Health management (48 Credit Points); Master of Health Management (96 Credit Points)
Study Level	Postgraduate
Unit Level	Core
Prerequisites	Nil
Credit Points	8
Duration	One Trimester – 12 week study period
Delivery Mode	On-campus
Assessment	Discussion (5 times online discussions): 30% Root Cause Analysis: 40% Presentation: 30%
Prescribed Textbook	Australian Commission on Safety and Quality in Health Care . (2018). National Model Clinical Governance Framework [E-book] . Sydney. Retrieved from https://www.safetyandquality.gov.au/wp-content/uploads/2017/11/National-Model-Clinical-Governance-Framework.pdf
Expected Student Workload	Four hours timetabled classes plus at least eight hours personal study hours.

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